

To set up your Android with Good for Enterprise:

- 1.** Your IT administrator will send you a message with your email address, a PIN (and expiration date, if applicable), and a URL address.
- 2.** Make sure your Android is fully charged and your wireless connection is active. See the documentation that came with your Android for details.
- 3.** Use the Android browser to navigate to the URL address provided in the email sent by your IT administrator. You will be redirected to the Good for Enterprise application in Google Play. Click the link to initiate the download and automatic installation of the Good application. When installation is complete, launch the application.
- 4.** Enter your login information. This includes:
 - Email address.
 - PIN.
 - Select Next.

A series of download, install, and connection screens appears. The status indicators at the top of the screen change to track setup progress.

5. If your administrator has enabled a policy requiring a password on Good for Enterprise, you'll be prompted to set it now. When services are connected, Good for Enterprise automatically synchronizes your handheld with information in your enterprise email account. This includes email messages, contacts, calendar appointments, and so on.

Note: If you see any errors during startup or if your connection appears to fail, contact your IT administrator.

Congratulations! You are ready to use Good for Enterprise applications on your handheld.

To set up your iPhone with Good for Enterprise:

- 1.** Your IT administrator will send you a message with your email address, a PIN (and expiration date, if applicable), and a URL address.
- 2.** Make sure your iPhone is fully charged and your wireless connection is active. See the documentation that came with your iPhone for details.
- 3.** Use the iPhone browser to navigate to the URL address provided in the email sent by your IT administrator. Select the download link.
- 4.** An App Store page will open on your iPhone.
- 5.** The Free button transforms into an Install button when you tap it. Now tap the Install button.
- 6.** Enter your iTunes password when prompted. Tap OK. A loading icon appears on the Home screen.
- 7.** With loading complete, tap the new Good icon. Tap Start on the information screen that is displayed. Tap as necessary to accept license information.
- 8.** Enter your email address and PIN. If your PIN has expired, contact your IT administrator. Good for Enterprise installation begins. (Landscape mode is not available for this process.)
- 9.** During the installation process, you'll be prompted to allow Good to use your UDID device identifier. If you deny this request, you'll need to start over.
- 10.** If your administrator has set iPhone configuration policies, complete this step:
 - a.** When a "Profile Required" dialog appears, tap Install Now.

You can delay profile installation twice for an hour.

The Good installer exits and Safari runs.

b. When an “Install Profile” dialog appears, tap Install, then Install now.

c. Enter your device code when prompted, and tap OK.

A Good configuration profile is installed.

d. Tap Done when prompted.

e. Press the Home screen, launch Good, tap Start when prompted.

Good for Enterprise installation continues.

11. With Good for Enterprise installation complete, tap Done.

12. If your administrator has set a policy requiring a password to access Good for Enterprise, you’ll be prompted to enter and confirm a password.

A message will display any restrictions set by the administrator on the password (minimum length, special characters, etc.). Good for Enterprise now automatically synchronizes your iPhone with information in your company account. When synchronization is complete, the “Welcome to Good for Enterprise” message you received will appear in your iPhone email Inbox, along with the 100 most recent emails in your company email Inbox. Your company contacts are added to Good on the iPhone. Changes to these contacts are synchronized between iPhone and your company account. After setup is complete, you can optionally have these contacts added to your native contacts, in a Good for Enterprise group. Changes to these contacts are synchronized between iPhone and your company account.

If you see any errors during startup or if your connection appears to fail, contact your IT administrator.

Synchronization occurs when Good for Enterprise is running. To maximize synchronization, leave Good for Enterprise running when your iPhone is idle; then, when you clear the lock screen, an up-to date Inbox list will be available.

For easier access to Good for Enterprise, you can clear a space in the iPhone toolbar and drag the Good icon into that space. To do so, press and hold any application icon on the Home screen until all the icons begin to wiggle. Then drag an icon from the toolbar and drag the Good icon down into the newly created space. Click the Home button to exit from this editing mode. (If you press and hold the Good icon in the toolbar, an x in a circle appears on it. Tapping the icon uninstalls Good.)

To set up your iPad with Good for Enterprise:

- 1.** Your IT administrator will send you a message with your email address, a PIN (and expiration date, if applicable), and a URL address.
- 2.** Make sure your iPad is fully charged and your wireless connection is active. See the documentation that came with your iPad for details.
- 3.** Use the iPad browser to navigate to the URL address provided in the email sent by your IT administrator. Select the download link.
- 4.** An App Store page will open on your iPad.
- 5.** The Free button transforms into an Install button when you tap it. Now tap the Install button.
- 6.** Enter your iTunes password when prompted. Tap OK. A loading icon appears on the Home screen.
- 7.** With loading complete, tap the new Good icon. Tap Start on the information screen that is displayed. Tap as necessary to accept license information.
- 8.** Enter your email address and PIN. If your PIN has expired, contact your IT administrator. Good for Enterprise installation begins.
- 9.** During the installation process, you'll be prompted to allow Good to use your UDID device identifier. If you deny this request, you'll need to start over.
- 10.** If your administrator has set iPad configuration policies, complete this step:
 - a.** When a "Profile Required" dialog appears, tap Install Now. You can delay profile installation twice for an hour.

The Good installer exits and Safari runs.

b. When an “Install Profile” dialog appears, tap Install, then Install now.

c. Enter your device code when prompted, and tap OK.

A Good configuration profile is installed.

d. Tap Done when prompted.

e. Press the Home screen, launch Good, tap Start when prompted.

Good for Enterprise installation continues.

11. With Good for Enterprise installation complete, tap Done.

12. If your administrator has set a policy requiring a password to access Good for Enterprise, you’ll be prompted to enter and confirm a password. A message will display any restrictions set by the administrator on the password (minimum length, special characters, etc.).

Good for Enterprise now automatically synchronizes your iPad with information in your company account. When synchronization is complete, the “Welcome to Good for Enterprise” message you received will appear in your iPad email Inbox, along with the 100 most recent emails in your company Inbox. Your company contacts are added to Good on the iPad. Changes to these contacts are synchronized between iPad and your company account. After setup is complete, you can optionally have these contacts added to your native contacts, in a Good Mobile Messaging group. Changes to these contacts are synchronized between iPad and your company account.

If you see any errors during startup or if your connection appears to fail, contact your IT administrator.

Synchronization occurs when Good for Enterprise is running. To maximize synchronization, leave Good for Enterprise running when your iPad is idle; then, when you clear the lock screen, an up-to-date Inbox list will be available.

For easier access to Good for Enterprise, you can clear a space in the iPad toolbar and drag the Good icon into that space. To do so, press and hold any application icon on the Home screen until all the icons begin to wiggle. Then drag an icon from the toolbar and drag the Good icon down into the newly created space. Click the Home button to exit from this editing mode.

Good applications support both portrait and landscape modes.

To set up your Windows Phone device with Good for Enterprise:

- 1.** Your IT administrator will send you a message with your email address, a PIN (and expiration date, if applicable), and a URL address.
- 2.** Make sure your device is fully charged and your wireless connection is active. See the documentation that came with your device for details.
- 3.** Use the device browser to navigate to the URL address provided in the email sent by your IT administrator. You will be redirected to the Good for Enterprise application in the Windows Marketplace.

Click the link to initiate the download and automatic installation of the Good application. When installation is complete, launch the application.

- 4.** Enter your login information. This includes:
 - Email address.
 - PIN.
 - Select Next.

A series of download, install, and connection screens appears. The status indicators at the top of the screen change to track setup progress.

- 5.** If your administrator has enabled a policy requiring a password on Good for Enterprise, you'll be prompted to set it now. When services are connected, Good for Enterprise automatically synchronizes your device with information in your enterprise email account. This includes email messages, contacts, calendar appointments, and so on.

Note: If you see any errors during startup or if your connection appears to fail, contact your IT administrator.

Note: Synchronization with the Good Network Operation Center will not work reliably if the Windows Phone device is connected to Zune desktop software via USB.

Congratulations! You are ready to use Good for Enterprise applications on your device.