# MAC OS: Installing and Configuring VPN

VPN is private network that uses the internet to securely connect to the HOSTOS network. By establishing a reliable and secure connection through VPN, users can remotely access restricted on-site resources such as applications, databases, network shares and specialized software

Keep in mind the step by step details may differ depending on the version of MAC OS you are using. These steps maybe slightly different depending on the version of MAC OS you are using. The following steps are based on MAC OS High Sierra, Mojave and Catalina.



# MAC OS: Installing Global Protect

- 7. Click OK.
- 8. To allow the installation of the GlobalPackage.pkg, you will need to do the following:
  - · click on the Apple Menu on the top left of your screen
  - then System Preferences
  - then System & Privacy
  - go to the section for Allow apps downloaded from: and click on Open Anyway to allow the GlobalProtect to launch the installer.
- 9. After "Verifying GlobalProtect.pkg" is completed.
- 10. Click Open.
- 11. Click Continue.
- 5. To launch the GlobalProtect.pkg file, go to your Downloads folder and double click.
- 6. You will most likely receive a pop-up that indicates that the GlobalProtect.pkg can't be opened because it was not downloaded from the App Store.

Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

agent.

paloalto



# **MAC OS: Installing and Configuring VPN**

General FileVault Firewall Privacy	
A login password has been set for this user Change Passwor	d
🖾 Require password 5 minutes 🛛 👩 after sleep or scree	n saver begins
Show a message when the screen is locked Set Lock	(essage
Allow apps downloaded from: App Store	
Allow apps downloaded from: • App Store App Store and identified developers	
Allow apps downloaded from: • App Store • App Store and identified developers *GlobalProtect.pkg* was blocked from opening because it is not from an identified developer.	Open Anyway
Allow apps downloaded from: • App Store • App Store • App Store and identified developers "GlobalProtect.pkg" was blocked from opening because it is not from an identified developer.	Open Anyway

#### 12. Make sure **GlobalProtect** is selected.

15. Click Install.



16. Enter your computer password and click Install Software.

E	Enter your password to allow this.					
I	User Name:					
	Password:					

- 17. Click through the prompts to install Global Protect.
- 18. You can select to move the installer to the trash when done. Click on Move to Trash.
- 19. Click Close.



# MAC OS: Installing and Configuring VPN

### **MAC OS: Configuring Global Protect**

- 1. Find the **Global Protect** icon from the **Menu Bar and** select **Connect.**
- 2. In the Portal field enter: vpn.hostos.cuny.edu
- 3. Click Connect.
- 4. At the GlobalProtect login prompt, enter the following information:

**PORTAL**: vpn.hostos.cuny.edu **USERNAME**: same as your Hostos username **PASSWORD**: same as your Hostos password

- 5. Click Connect.
- 6. If a successful connection is established, the status in the Global Protect panel will change to **Connected.**
- 7. Proceed to the next step to remote into your Hostos desktop. Please refer to instructions for <u>Microsoft Remote</u> <u>Desktop.</u>

	•		17	•				
	Show Panel							
	Status							
	Connect							
	D	Disab	le					
0 0 0	Detail	GlobalProt	ect	ooting				
	Detail	- Host Stat	e noubles	looting	_			
Portal:	vpn.host Connec	tos.cuny.edu						
Status: Not Co	nnected							
Warnings/Errors								
			GlobalP	rotect Login				
		<b>(</b>	Please enter connect.	username and	password to			
			Portal:	vpn.hostos.	cuny.edu			
			Username:					
			Password:					
				Cancel	Connect			