

Instructional Staff Retiree Contact Sheet

New York City Health Benefits Program

Summary Plan Description: http://www.nyc.gov/html/olr/html/health/prog_info.shtml

Rate sheet: http://www.nyc.gov/html/olr/downloads/pdf/healthb/emp_rates.pdf

Health Plans: Customer service telephone numbers are listed in the 2001 *New York City Health Benefits Program: Summary Program Description Booklet* and on your health plan's identification card. Many health plans have developed **web sites that allow members to: obtain listings of plan physicians, submit a change of address, customer service inquiries,** and to get more information about the health plan. You should visit your health plan's web site at the location listed below.

Aetna U.S. Health Care HMO and QPOS	http://www.aetna.com	800-445-8742
Empire HMO and EPO	http://www.empireblue.com	800-767-8672
Cigna HealthCare	http://www.cigna.com	800-832-3211
GHI/CBP (medical)	http://www.ghi.com	212-501-4444
Blue Cross Blue Shield (hospitalization)	http://www.ghi.com	877-244-4466
GHI/HMO	http://www.ghi.com	877-244-4466
HIP HMO and POS	http://www.hipusa.com	800-447-8255
Vytra HMO	http://www.vytra.com	800-406-0806

Health Plans (Medicare) Web Site

Aetna U.S. Healthcare	http://www.aetnaushc.com
AVMED	http://12.8.1813/avmedc/
BlueChoice Senior Plan	http://www.empirehealthcare.com
Blue CrossBlue Shield HealthOptions	http://www.empirehealthcare.com
Empire BlueChoice Medicare Supplement	http://www.empirehealthcare.com
Cigna HealthCare	http://www.cigna.com
Elderplan	http://www.elderplan.org/seniorinfo.dir.html
GHI Senior Care	http://www.ghi.com
HIP VIP Medicare	http://www.hipusa.com
NYLCare Medicare	http://www.nylcare.com
Oxford Medicare Advantage	http://www.oxhp.com
PCA Health Plans of Florida	Not Available
PHS Smart Choice	http://www.phshmo.com
United Healthcare of Florida	http://www.unitedhealthcare.com
Vytra Medicare	http://www.vytra.com
Wellcare Senior Health	http://www.wellcare.com

Retirement Plans

New York City Employees' Retirement System (ERS or NYCERS)

335 Adams Street - Suite 2300
Brooklyn, NY 11201
347-643-3000
<http://www.nycers.org/>

New York City Teachers' Retirement System (TRS)

55 Water Street
N.Y., N.Y. 10041
1-888-8NYC-TRS
<http://www.trs.nyc.ny.us/>

TIAA-CREF (Optional Retirement Program - ORP)

730 Third Avenue
N.Y., N.Y. 10017
Employee Help Line - 1-800-842-2776
Representative – Amar Jhaveri, 800-842-2733 ext 234605 Fax: 212-916-4877
<http://www.tiaa-cref.org/>

Saving Plans (TDA)

TIAA-CREF

730 Third Avenue
N.Y., N.Y. 10017
Hostos Representative – Amar Jhaveri, 800-842-2733 ext 234605 Fax: 212-916-4877
TDA Maximum Allowable Calculations – 877-842-4833

Metropolitan Life Insurance

100 Jericho Quadrangle, Suite #332
Jericho, NY 11753
Hostos Representative – Ludi Fort – Tel: 914-345-8233 Fax: 914-345-9325

Halliday Financial Group

136 Glenwood Road
Glenlardy, N.Y. 11547
Hostos Representative – Sandy Siff, 1-800-786-1598

457 New York State Deferred Compensation Program

Bina Kumar
Account Executive
1-800-422-8463 ext. 44329
www.nysdcp.com

Union

Professional Staff Congress - CUNY (PSC-CUNY)
61 Broadway, 15th Floor
N.Y., N.Y. 10006
212-354-1252
Web Site Address- [Http://WWW.PSC-CUNY.ORG](http://WWW.PSC-CUNY.ORG)
Pension Counselor - Clarissa Weiss, Director of Pensions and Benefits
<http://www.psc-cuny.org/>

Welfare Fund (Administers Prescription, Dental, and Optical Coverage)

PSC-CUNY Welfare Fund
61 Broadway, 15th Floor
N.Y., N.Y. 10006
212-354-5230
<http://psccunywf.org>

Welfare Fund Administrators:

Dental plan – Lucy Cortez

Hearing Aid plan and dependent student coverage- Mae Locascio

Medco Prescription Drug plan and retiree information: RoseMarie Ficalora

Vision/Optical plans – Neida Baez

Dental Plan (Administered by the Welfare Fund)

Guardian DentalGuard Preferred

Group Dental Claims

P.O. Box 2459

Spokane, WA 99210-2459

1-800-541-7846

Dental Plan Information: <http://www.guardianmarketing.com/psccuny/>

For Claim Form (out of network only-use Group Number G381084)

<http://www.guardianmarketing.com/psccuny/Dental-Claim-Form.pdf>

Express Script

For Injectable and Chemotherapy Drugs (PICA)

1-800-467-2006

http://www.nyc.gov/html/olr/html/health/pica_prog.shtml

Medco Health Prescriptions (Administered by the Welfare Fund)

1-866-386-3797

<http://www.medcohealth.com/>

CFI Mail Order Services (Administered by the Welfare Fund)

1-800-628-0717

Major Medical Supplement to GHI (Administered by the welfare Fund)

GHI Account Services

441 Ninth Avenue – 7th Floor

New York, NY 10001

Catastrophic Major Medical Plan (Administered by the Welfare Fund)

Marsh Affinity Group (formerly Seabury and Smith and Albert H. Wohler's & Co.)/PSC-CUNY Group Insurance Plans

1440 N. Northwest Highway

Park Ridge, Ill. 60068-1400

1-800-503-9230 4

Long Term Care Programs (Administered by the Welfare Fund)

John Hancock

P.O. Box 111

Boston, MA 02117-9939

1-800-543-7108

MetLife Long Term Care (administered by the City of NY)

866-414-7076

Education Affiliates Federal Credit Union

25 West 43rd Street Room 311

New York, NY 10036 212-302-1954

<http://www.psccunyfcu.org>

Municipal Credit Union

2 Lafayette Street

New York, NY 10007

<http://www.nymcu.org>

College Savings Plan

877 NYSAVES

<http://nysaves.uui.upromise.com>

Representative: Ginger Romero Pardlo: 347-320-1688 Fax: 718-443-8064

Savings Bonds

1-800-426-9314

Transit Benefit

Administered by JP Morgan/Chase (Please Do not call Chase Banking Branches) Transit Benefit 24

Hour Customer Service: 1-888-606-7058

Transit Benefit Website: <https://www.myaccount.chase.com>

CUNY Work/Life Program

1-800-833-8707

www.cuny.edu/worklife