New York City Health Benefits Program


**Health Plans**: Customer service telephone numbers are listed in the 2001 *New York City Health Benefits Program: Summary Program Description Booklet* and on your health plan’s identification card. Many health plans have developed [web sites that allow members to: obtain listings of plan physicians, submit a change of address, customer service inquiries, and to get more information about the health plan. You should visit your health plan’s web site at the location listed below.](http://www.aetna.com)

<table>
<thead>
<tr>
<th>Health Plan</th>
<th>Web Site</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Empire HMO and EPO</td>
<td><a href="http://www.empireblue.com">http://www.empireblue.com</a></td>
<td>800-767-8672</td>
</tr>
<tr>
<td>Cigna HealthCare</td>
<td><a href="http://www.cigna.com">http://www.cigna.com</a></td>
<td>800-832-3211</td>
</tr>
<tr>
<td>GHI/CBP (medical)</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>212-501-4444</td>
</tr>
<tr>
<td>Blue Cross Blue Shield (hospitalization)</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>877-244-4466</td>
</tr>
<tr>
<td>GHI/HMO</td>
<td><a href="http://www.ghi.com">http://www.ghi.com</a></td>
<td>877-244-4466</td>
</tr>
<tr>
<td>HIP HMO and POS</td>
<td><a href="http://www.hipusa.com">http://www.hipusa.com</a></td>
<td>800-447-8255</td>
</tr>
<tr>
<td>Vytra HMO</td>
<td><a href="http://www.vytra.com">http://www.vytra.com</a></td>
<td>800-406-0806</td>
</tr>
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**Health Plans (Medicare) Web Site**

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<tr>
<td>BlueChoice Senior Plan</td>
<td><a href="http://www.empirehealthcare.com">http://www.empirehealthcare.com</a></td>
</tr>
<tr>
<td>Blue CrossBlue Shield HealthOptions</td>
<td><a href="http://www.empirehealthcare.com">http://www.empirehealthcare.com</a></td>
</tr>
<tr>
<td>Empire BlueChoice Medicare Supplement</td>
<td><a href="http://www.empirehealthcare.com">http://www.empirehealthcare.com</a></td>
</tr>
<tr>
<td>Cigna HealthCare</td>
<td><a href="http://www.cigna.com">http://www.cigna.com</a></td>
</tr>
<tr>
<td>Elderplan</td>
<td><a href="http://www.elderplan.org/seniorinfo.dir.html">http://www.elderplan.org/seniorinfo.dir.html</a></td>
</tr>
<tr>
<td>GHI Senior Care</td>
<td><a href="http://www/ghi.com">http://www/ghi.com</a></td>
</tr>
<tr>
<td>HIP VIP Medicare</td>
<td><a href="http://www.hipusa.com">http://www.hipusa.com</a></td>
</tr>
<tr>
<td>NYLCare Medicare</td>
<td><a href="http://www.nylcare.com">http://www.nylcare.com</a></td>
</tr>
<tr>
<td>Oxford Medicare Advantage</td>
<td><a href="http://www.oxhp.com">http://www.oxhp.com</a></td>
</tr>
<tr>
<td>PCA Health Plans of Florida</td>
<td>Not Available</td>
</tr>
<tr>
<td>PHS Smart Choice</td>
<td><a href="http://www.phshmo.com">http://www.phshmo.com</a></td>
</tr>
<tr>
<td>United Healthcare of Florida</td>
<td><a href="http://www.unitedhealthcare.com">http://www.unitedhealthcare.com</a></td>
</tr>
<tr>
<td>Vytra Medicare</td>
<td><a href="http://www.vytra.com">http://www.vytra.com</a></td>
</tr>
<tr>
<td>Wellcare Senior Health</td>
<td><a href="http://www.wellcare.com">http://www.wellcare.com</a></td>
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Retirement Plans

**New York City Employees’ Retirement System (ERS or NYCERS)**
335 Adams Street - Suite 2300
Brooklyn, NY 11201
347-643-3000
http://www.nycers.org/

**New York City Teachers’ Retirement System (TRS)**
55 Water Street
N.Y., N.Y. 10041
1-888-8NYC-TRS
http://www.trs.nyc.ny.us/

**TIAA-CREF (Optional Retirement Program - ORP)**
730 Third Avenue
N.Y., N.Y. 10017
Employee Help Line - 1-800-842-2776
Representative – Amar Jhaveri, 800-842-2733 ext 234605  Fax: 212-916-4877
http://www.tiaa-cref.org/

Saving Plans (TDA)

**TIAA-CREF**
730 Third Avenue
N.Y., N.Y. 10017
Hostos Representative – Amar Jhaveri, 800-842-2733 ext 234605  Fax: 212-916-4877
TDA Maximum Allowable Calculations – 877-842-4833

**Metropolitan Life Insurance**
100 Jericho Quadrangle, Suite #332
Jericho, NY 11753
Hostos Representative – Ludi Fort – Tel: 914-345-8233 Fax: 914-345-9325

**Halliday Financial Group**
136 Glenwood Road
Glenlardy, N.Y. 11547
Hostos Representative – Sandy Siff, 1-800-786-1598

**457 New York State Deferred Compensation Program**
Bina Kumar
Account Executive
1-800-422-8463 ext. 44329
www.nysdcp.com

**Union**
Professional Staff Congress - CUNY (PSC-CUNY)
61 Broadway, 15th Floor
N.Y., N.Y. 10006
212-354-1252
Web Site Address- Http://WWW.PSC-CUNY.ORG
Pension Counselor - Clarissa Weiss, Director of Pensions and Benefits
http://www.psc-cuny.org/

**Welfare Fund** (Administers Prescription, Dental, and Optical Coverage)
PSC-CUNY Welfare Fund
61 Broadway, 15th Floor
N.Y., N.Y. 10006
212-354-5230
http://psccunywf.org
Welfare Fund Administrators:
Dental plan – Lucy Cortez
Hearing Aid plan and dependent student coverage- Mae Locascio
Medco Prescription Drug plan and retiree information: RoseMarie Ficalora
Vision/Optical plans – Neida Baez

Dental Plan (Administered by the Welfare Fund)
Guardian DentalGuard Preferred
Group Dental Claims
P.O. Box 2459
Spokane, WA 99210-2459
1-800-541-7846
Dental Plan Information: http://www.guardianmarketing.com/psscuny/
For Claim Form (out of network only-use Group Number G381084)

Express Script
For Injectable and Chemotherapy Drugs (PICA)
1-800-467-2006

Medco Health Prescriptions (Administered by the Welfare Fund)
1-866-386-3797
http://www.medcohealth.com/
CFI Mail Order Services (Administered by the Welfare Fund)
1-800-628-0717

Major Medical Supplement to GHI (Administered by the welfare Fund)
GHI Account Services
441 Ninth Avenue – 7th Floor
New York, NY 10001

Catastrophic Major Medical Plan (Administered by the Welfare Fund)
Marsh Affinity Group (formerly Seabury and Smith and Albert H. Wohler’s & Co.)/PSC-CUNY Group Insurance Plans
1440 N. Northwest Highway
Park Ridge, Ill. 60068-1400
1-800-503-9230

Long Term Care Programs (Administered by the Welfare Fund)
John Hancock
P.O. Box 111
Boston, MA 02117-9939
1-800-543-7108

MetLife Long Term Care (administered by the City of NY)
866-414-7076

Education Affiliates Federal Credit Union
25 West 43rd Street Room 311
New York, NY 10036 212-302-1954
http://www.psscunyfcu.org

Municipal Credit Union
2 Lafayette Street
New York, NY 10007
http://www.nymcu.org
College Savings Plan
877 NYSAVES
http://nysaves.uii.upromise.com
Representative: Ginger Romero Pardlo: 347-320-1688  Fax: 718-443-8064

Savings Bonds
1-800-426-9314

Transit Benefit
Administered by JP Morgan/Chase (Please Do not call Chase Banking Branches) Transit Benefit 24 Hour Customer Service: 1-888-606-7058
Transit Benefit Website: https://www.myaccount.chase.com

CUNY Work/Life Program
1-800-833-8707
www.cuny.edu/worklife