The Carlos L. González Counseling Center staff are licensed clinicians who help students gain insight and develop healthy coping strategies to address:

**Psychological Concerns**—depression, anxiety, eating disorders, addiction & substance abuse

**Personal Concerns**—academic difficulties, cultural and identity issues, gender, sexual orientation, family problems, self-esteem, stress/anger management, concern about others

**Interpersonal Issues**—communication skills, dating & relationships, conflict management & resolution

**Crisis Intervention**—acute stress, suicidality, sexual assault, death of a family member or friend

## Pay attention to warning signs

- Academic Pressures | Missing classes
- · Poor grades
- · Difficulties making decisions and/or Concentrating
- · Lack of motivation
- Increased nervousness | Anxiety | Panic
- Sleep disturbance | Changes in appetite
- Poor hygiene | Drastic change in self care
- Excessive sadness | Frequent crying
- Feeling Hopeless | Worthless
- Extreme mood changes | Irritability
- Social isolation | Lack of social support
- Increased use of alcohol or drugs
- · Risk taking behaviors
- Feeling like you never want to wake up
- · Thoughts of harming self or others

#### Resources

NYC Well 24/7 Crisis Services & Mental Health Support (888) 692-9355 | nycwell.cityofnewyork.us

Crisis Text Line | Text HOME to 741741

National Suicide Prevention Lifeline

(800) 273 - 8255 | suicidepreventionlifeline.org

The Trevor Project  $\mid$  24/7 Crisis Intervention &

Suicide Prevention for LGBTQ Youth

(866) 488-7386 | thetrevorproject.org

National Alliance on Mental Illness | nami.org

Depression & Bipolar Support Alliance

(800) 826-3632 | dbsalliance.org

National Eating Disorders Association Helpline (800) 931-2237 | nationaleating disorders.org

S.A.F.E. Alternatives (800) DONTCUT (800) 366 - 8288 | selfinjury.com

Love Is Respect | 24/7 End Dating Abuse

(866) 331-9474 | loveisrespect.org

National Sexual Assault Hotline 24/7

(800) 656-4673 | rainn.org

National Domestic Violence Hotline

(800) 799-7233 | thehotline.org

New York City Young People in AA nycypaa.org | (212) 647-1680

Narcotics Anonymous | na.org

SAMHSA National Drug Treatment Referral Helpline

(800) 662-4357 | samhsa.gov

New York State HOPE line (877) 846-7369

Heroine, Alcohol, Prescription Drugs

New York State HIV Counseling Hotline (800) 872-2777

American Sexual Health Association

STD Hotline (919) 361-8488

Callen Lorde Community Health Center

Primary Care, Mental Health, Sexual Health

callen-lorde.org | (212) 271-7200

Half of Us | http://www.halfofus.com/

Love is Louder http://www.loveislouder.com/

Seize the Awkward | https://seizetheawkward.org/







# Student Guide TO Counseling Services





450 Grand Concourse C Building, Room 330, Bronx, NY 10451 (718) 518-4461

www.hostos.cuny.edu/sdem/counseling.html

#### Welcome

The Carlos L. González Counseling Center is committed to promoting the psychological health and wellness for registered Hostos students in a confidential and supportive environment. Our staff values acceptance & inclusion and provides ongoing counseling to address concerns which may interfere with academic success and personal development.

### What is Counseling?

Counseling services at Hostos Community College help students identify emotional, academic, personal and health issues, gain insight and develop skills to cope more effectively with stressors in their life.

# How Can the Counseling Center Help Me?

The Counseling Center offers a wide range of services to registered Hostos students including short term individual therapy, crisis intervention, consultation, psychological education and referrals specific to a student's needs.

#### **Counseling Center Staff**

**Director of Counseling Services** 

Linda Alexander

**Student Psychological Counselors** 

Allison Lee, alee@hostos.cuny.edu Michael Martinez, mimartinez@hostos.cuny.edu

**Faculty Counselor** 

Lizette Colón, Icolon@hostos.cuny.edu

**Administrative Assistant** 

Luz Fontanez, Ifontanez@hostos.cuny.edu

**Intake & Referral Specialist** 

Linda Delerme, Idelerme@hostos.cuny.edu

Additional contact option, monitored daily infocounseling@hostos.cuny.edu

# Scheduling an Appointment

Students can schedule an appointment:

 Appointments are available by emailing infocounseling@hostos.cuny.edu or by leaving a message on 718-518-4461. If you are seeing a counselor whose contact information is on this brochure, you may contact them directly. Otherwise use the general contact to reach us.

In case of an emergency when the counseling center is closed:

- Public Safety (718) 518-6888
- Go to your nearest Emergency Room
- · Call 911

#### What to Expect

The focus of the initial appointment is to understand your concerns and how your daily functioning is being impacted. Staff will provide support, respond to student concerns, and assess student needs.

#### **Confidentiality**

The Carlos L. González Counseling Center maintains a strict policy on confidentiality. All student information and sessions are private and confidential. Nothing is entered in the student's academic record or shared without the student's signed consent. Staff members, however, may disclose information deemed necessary in cases of harm to self or others, evidence of child abuse/neglect, or upon court order.

#### **ULifeline**

For an anonymous screening, you can visit www.ulifeline.org/hostos