Managing Your CUNY Login Credentials

Forgot CUNY Login Username

1. Click on "Forgot Username" link on the login page
2. Enter the information (First name, last name, DOB, last 4 digits of social) and check the reCAPTCHA box (additional verification may be required).
3. Click "Continue" when done.
4. The Your CUNY Login Account Information page displays with your username. Please document your CUNY Login username and store it in a safe and accessible location.

2

First Name

Studious

Last Name

Student

Date of Birth (MM-DD-YYYY)

01-01-1998

☑ Display Date of Birth

Last 4 digits of Social Security or CUNY-assigned ID Number

••••

☐ Display last 4 digits

✓ I'm not a robot — reCAPTCHA Privacy - Terms

3 Continue

4

Your CUNY Login Account Information

Your CUNY Login account is already activated.

Your CUNY Login username is:
Studious.Student11 @login.cuny.edu

You can either change your password or close this page.
Change your CUNY Login password

Forgot CUNY Login Password

1. Click on "Forgot Password" link on the login page
2. Enter your CUNY Login username **or** your eight-digit EMPLID. **Do not enter both**.
3. Click "Continue" when done.
4. Enter the correct responses to both of your security challenge questions. (*If you are unable to recall your anwers, please see below in this document for additional instructions.*)
5. Click Continue.
6. Enter and confirm a new CUNY login password. Click the "View CUNY Login Password Policy" link to view the full list of password requirements.
7. Click Continue when done. The "Your Password Has Been Changed Successfully" message will appear.

Change Forgotten Password

Enter information in one of the fields that follow as the first step in changing your CUNY Login password.

2 CUNY Login

Studious.Student11@login.cuny.edu

Or

EMPLID

3 Continue

Must Contain
At least 8 characters
1 number or symbol
1 uppercase letter
1 lowercase letter

6 Enter Password

••••••••••••••

Confirm Password

••••••••••••••

7 Continue

Change Forgotten Password - Answer Security Questions

Answer the security questions that follow as the next step in changing your password.

Please note:
- Answers are not case sensitive
- You must answer 2 questions correctly to change your password

All fields are required.

4 Who was you first crush?

Steve

In what city was your mother born?

Gotham

Continue **5**

I am unable to remember my answers.

Unable To Remember Answers to Security Questions

1. Click the "I am unable to remember my answers link"
2. A message will appear stating that an email has been sent to your account management email address with instructions to change your password.
3. Navigate to your inbox and open the "CUNY Login Account Managment..." email.
4. Click the link and follow the process of entering and confirming a new password.

4

You are receiving this email because you were unable to correctly answer your security questions when requesting
Click on the following one-time link, or copy and paste in a web browser, within the next 2 hours to change your C
https://managelogin.cuny.edu/OIMSelfService/resetPassword?loginID= STUDIOUS.STUDENT11 &tokenKey=6748171

If you received this email in error
Please delete this email if you were not attempting to change your CUNY Login password and have received this er
If you did not respond within 2 hours
Click Forgot Password on the CUNY Login page to restart your password change.
For more information on managing your CUNY Login account
See the Account Activation instructions on www.cuny.edu
If you need help
See the List of Campus Help Desks for your college's help desk contact information.
Do not reply to this message. It is an automated notification, and replies to it will be sent to an unmonitored mailb

Hostos Community College

Change CUNY Login Password

1. Navigate to managelogin.cuny.edu
2. Select the Manage Your CUNY Login Account link
3. Enter your CUNY Login credentials
4. Click the Log In button.
5. Click the Change Password link
6. On the Change Password page, you will enter your current password and create a new password for your CUNY Login. You can click the View CUNY Login Password Policy link to display the full list of password creation parameters.
7. The Change Successful Message will appear.