Enrolling an iOS Personal Device for access to Hostos Email/Calendar/Contacts

1. In the App Store, search for "Intelligent Hub", download, and install the VMware Workspace One Intelligent Hub app.



iPad



2. When you open the Intelligent Hub app, you will be presented with the following screen to initiate the enrollment. Enter your Hostos email address and press "Next" to continue.

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	jdoe@hostos.cuny.edu		
	器 QR Code		
	Next		

3. In the following screen, enter your Hostos account username and password and press "Next" to continue the enrollment process.



4. In the following screen, you will be prompted to continue with the installation of "Workspace Services." Press "Next" to continue.



5. In the next series of windows, you will receive prompts for necessary steps to continue with the enrollment process:



a) Press allow on the prompt.

b) The next step will install Workspace Services. Press "Install."



c) If you have a device passcode already enabled, you will need to enter it when prompted.



d) Press on "Install" through the remaining "Install Profile" prompts:

Installing Profile			
Wor Wor	rkspace Services kspace		
Signed by *.ho: Veri	stos.cuny.edu fied 🗸		
Description Worl	kspace profile to separa ess to work applications	te work and personal and services on your	data and activate device.
Contains Devi	Install	Profile	
More Details	Cancel	Install	>

Cancel	Warning	Install
MOBILE DEVICE MANAGEMENT		

Installing this profile will allow the administrator at "https:// mdm.hostos.cuny.edu/DeviceServices/AppleMDM/Processor.aspx" to remotely manage your iPad.

The administrator may collect personal data, add/remove accounts and restrictions, and list, install and manage apps on your iPad.

e) Press "Trust" in the Remote Management Popup.

Cancel	War	ning	Install	
MOBILE DEVICE MA	NAGEMENT			
Installing this profile will allow the administrator at "https:// mdm.hostos.cuny.edu/DeviceServices/AppleMDM/Processor.aspx" to remotely manage your iPad. The administrator may collect personal data, add/remove accounts and restrictions, and list_install and manage apps on your iPad.				
	Remote Ma Do you trust this p enroll your iPa manage	anagement profile's source to d into remote ement?		
	Cancel	Trust		

Press "Done" on the following screen to complete this part of the process.

	Profile Installed	Done
	Workspace Services	
Signed by	*.hostos.cuny.edu Verified ✓	
Description	Workspace profile to separate work and personal data and activate access to work applications and services on your device.	е
Contains	Mobile Device Management Certificate	
More Detai	ls	>

6. After the profile is installed, you will see the following screen; press "Open" which will redirect you to the Intelligent Hub app.

Settings	s ᅙ		10:08 AM				3% 🕞 +
<	>	\square	mdm.hostos.cuny.edu	C	Û	+	
*			Configure				
			Congratulations!				
			You have completed the initial configuration for you device. You will receive a notification prompt if further action is required.	ır			
			You may navigate away from this page.				
			Open this page in "Hub"?				
			Cancel O	pen			

a) Press "Done" on the following screen:



b) Allow Notifications when prompted:



7. Review and accept the informational prompts regarding privacy.



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10:09 АМ Data sharing



Want an even better app experience?

Help us improve and develop new app features and functionality that will make you even more productive.

We would like to collect information about your usage of our app to better understand how users interact with our apps and how we can improve the app experience. We analyze this usage data in the aggregate and not in any way that identifies you. If you change your mind, you can change this setting at any time.

For information about how VMware handles your usage data if you elect to share this data with VMware, visit https://www.vmware.com/ help/privacy.html

l agree

Not now

8. Once the process is complete, you will see an "Account" screen in the Intelligent Hub App. At this point, the initial enrollment process is complete.

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	Account	
	JDOE Directory Account Updated Today, 10:09 AM	
This Device		>
Support		>
About		>

- 9. The next step is the final configuration for VMware Boxer to get access to your Hostos Email, Calendar and Contacts.
 - a) The VMware Boxer app is automatically pushed to your device upon completion of the Intelligent Hub enrollment. Press "Install" to have the VMWare Boxer app installed on your device:



10. Open the Boxer app.



a) Accept the Privacy notices:



I understand

iPad 🗢	10:10 АМ Data sharing	3% 🕞 +
	Want an even better app experience?	
	Help us improve and develop new app features and functionality that will make you even more productive.	
We would	like to collect information about your usage of our app to better understand how users interact with our apps and how v	ve can

We would like to collect information about your usage of our app to better understand how users interact with our apps and how we can improve the app experience. We analyze this usage data in the aggregate and not in any way that identifies you. If you change your mind, you can change this setting at any time.

For information about how VMware handles your usage data if you elect to share this data with VMware, visit https://www.vmware.com/ help/privacy.html.



Not now

b) Enter your Hostos account password and press "Get started" to continue:

iPad ᅙ	10:11 AM	3% 🛄 +
	Welcome to a better inbox,	
	JDOE@hostos.cuny.edu	
	•••••	
	Get started	

c) Accept the prompts for:

- i. "Boxer would like to Send you Notifications"
- ii. "Boxer would like to Access your Calendar"
- iii. "Boxer would like to Access your Contacts"

(Note, for an iOS phone you will may see additional prompts, accept these as well. Not allowing these may result in undesired behavior)

11. VMware Boxer has been configured and your device is now finished being set up for secure access to your Hostos email, calendar and contacts.



Un-enrolling your Device

1. Should you choose to remove VMware Boxer and the Intelligent Hub configuration you may do so by opening the Intelligent Hub app and pressing "This Device"

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	Account	
	JDOE Directory Account Updated Today, 10:09 AM	
This Device		>
Support		>
About		>

2. Press "Enrollment"

iPad ᅙ	11:52 AM	32% 💽 🗲
Account	This Device	
	ITSuper500's iPad • Device Enrolled • Compliant • Connectivity Normal	
Enrollment		>
Compliance		>
Network		>
Messages		>

Sync Device

Syncing sends latest device information and receives latest updates from IT administrator.

3. Press "Un-Enroll device" and confirm the un-enroll. Once complete, uninstall the Intelligent Hub app from your device.

iPad 중 〈 This Device	11:52 AM Enrollment	32% 💽 +
Mode		Managed Device
Server		https://mdm.hostos.cuny.edu
Group ID		byod
Username		hostos.cuny.edu\JDOE

Unenroll Device