

## Enrollment Services FAQs for Incoming Students

We combined a list of frequently asked questions by our students. If your question is not listed and you require assistance, please email us at [enrollmentservices@hostos.cuny.edu](mailto:enrollmentservices@hostos.cuny.edu) and someone will get back to you within 24/48 hours.

### 1. I am a high school student who is graduating. I want to apply, whom can I speak to?

The [Admissions and Recruitment](#) office at Hostos Community College encourages prospective students to meet with an admissions advisor regarding their higher education goals. You can now schedule a virtual office visit for immediate assistance by scheduling a [morning](#) or [afternoon](#) zoom session in advance.

### 2. I have already applied and been accepted to Hostos Community College. What's next?

Congratulations! We still need you to commit to our offer! You can do that by creating a [CUNY First](#) account and accepting our offer.

### 3. When will I attend orientation?

All orientations are going to be virtual (online) this year. Therefore, you will receive an email from one of our advisement groups to attend an online orientation when the time is right.

### 4. I am interested in a student support services program like College Discovery, how do I enroll?

At Hostos Community College our support programs ensure that you can successfully navigate through college, with additional financial, academic, and counseling support. For [College Discovery](#), you will need to submit all needed documentation via [CUNY First](#) and attend a virtual orientation. All interested candidates should email Maria Cano, Director at [MCANO@Hostos.cuny.edu](mailto:MCANO@Hostos.cuny.edu). Please be sure to include, your:

- First & Last Name
- Date of Birth
- EMPLID (ID number found on your completed CUNY application).
- Phone number

### 5. I am interested in being a member of ASAP. How do I enroll?

The [Accelerated Study in Associate Programs \(ASAP\)](#) program helps students to stay on track and graduate by providing a range of financial, academic, and personal supports, including personalized advisement, career counseling, tutoring, waivers for tuition and mandatory fees, MTA MetroCards, and additional financial assistance to cover the cost of textbooks. All interested candidates ASAP, should email Ashly Dominguez at [ADOMINGUEZ@hostos.cuny.edu](mailto:ADOMINGUEZ@hostos.cuny.edu) to begin the process. Please be sure to include, your:

- First & Last Name
- Date of Birth
- EMPLID (ID number found on your completed CUNY application).
- Phone number

**\*\* Allied Health Majors (Nursing, Radiology and Dental Hygiene) are not eligible for ASAP.**

**6. I received special education (IDEA) or 504 services in high school. How do I receive accommodations from Hostos Community College?**

Your first step is to schedule an Intake Appointment with the [Accessibility Resource Center \(ARC\)](#) of Hostos Community College. Do this by sending an email to [ARC@Hostos.cuny.edu](mailto:ARC@Hostos.cuny.edu) with:

- First & Last Name
- Date of Birth
- EMPLID (ID number found on your completed CUNY application.
- Phone number to be contacted.

**7. Is my information confidential?**

Absolutely! Your information remains confidential.

**8. How should I communicate with my professors**

All registered students should communicate with their professors via the [Hostos Webmail](#) address. Your professor's email is listed on your course syllabus; however, you can look up all faculty and staff on the [Hostos Community College directory](#) by office or name.

**9. I am currently on public assistance (HRA). What support can you offer me?**

[CUNY EDGE](#) is a partnership between the New York City Human Resources Administration (HRA) and the City University of New York. CUNY EDGE is dedicated to helping CUNY students who are receiving public assistance achieve academic excellence, graduate on time, and find employment. If you are interested in participating in our program, please email [CUNYEDGE@hostos.cuny.edu](mailto:CUNYEDGE@hostos.cuny.edu). Please be sure to include, your:

- First & Last Name
- Date of Birth
- EMPLID (ID number found on your completed CUNY application.
- Phone number

**10. What support do you offer to students interested in STEM majors/Careers?**

Hostos Community College offers several supports for students interested in STEM majors and careers:

- a) The [Pathways to Student STEM Success \(PTS<sup>3</sup>\)](#) program. This program offers students enrolled in ***AS in Liberal Arts and Science*** or an ***AS in Mathematics*** with wide range of academic (tutoring, coaching, research opportunities and more) and financial benefits. Please take a moment and complete this [brief survey](#) indicating your interest in the PTS<sup>3</sup> program. For additional information, please contact Sasha Ortiz, PTS3 Program Coordinator at [Saortiz@hostos.cuny.edu](mailto:Saortiz@hostos.cuny.edu) or at (718)664.2709.
- b) The [Collegiate Science and Technology Entry \(C-STEP\) Program](#) is designed to serve first and second year students and provides tutoring, research experiences, academic advisement and a 6-week academic enrichment opportunity. For more information please contact Moise Koffi, Director at [mkoffi@hostos.cuny.edu](mailto:mkoffi@hostos.cuny.edu) or at (718)518-6774.

- c) The [Hostos Engineering Academic Talent Scholarship Program](#), also known as HEAT, contributes to the national need for well-educated STEM professionals. The project supports the retention and graduation of high-achieving, low-income Hostos Community College (HCC) students with demonstrated financial need, and work in partnership with The City College of New York's Grove School of Engineering (CCNY's GSoE). Each scholarship provides financial support for up to four years of study, including up to two years at HCC and up to two years at the CCNY's. For more information, **contact** Luis Tejada Ortiz, HEAT Program Assistant at [nstemHEAT@hostos.cuny.edu](mailto:nfstemHEAT@hostos.cuny.edu)

**11. I have questions regarding Financial Aid/TAP, whom can I contact?**

The Hostos Community College [financial aid office](#) is working remotely at this time. If you have any questions or concerns, please contact them at [finaid@hostos.cuny.edu](mailto:finaid@hostos.cuny.edu) or at 718-518-6555 for all of your financial aid concerns.

**12. I was selected for "Verification" what does that mean? What do I have to do?**

[Verification](#) is a review process in which the [Office of Financial Aid](#) determines the accuracy of the information provided on the student's financial aid application. In this process, students, parents and/or guardians will be asked to submit additional documents for the amounts listed (or not listed) on the financial aid application. For a complete list of documents please visit our [What is Verification](#) page. Documents must be uploaded via Filenet/CUNY First. For directions on how to upload documents click [here](#).

If you have any questions or concerns, please contact them at [finaid@hostos.cuny.edu](mailto:finaid@hostos.cuny.edu) or at 718-518-6555 for all of your financial aid concerns.

**13. Are scholarship opportunities available for students?**

Absolutely! All currently enrolled Hostos have access to a myriad of need-and-merit based scholarships. The system is user friendly and matches you automatically with scholarships within your eligibility by using your GPA, course of study and the information you provide. [Students login](#) to the site using their Hostos webmail credentials (username and password). For more information, please contact Mayi Libfield, Scholarship Coordinator at [mllibfeld@hostos.cuny.edu](mailto:mllibfeld@hostos.cuny.edu) or call (718) 518-4166.

**14. What leadership opportunities are available for students?**

There are five Student Leadership Academy Programs! The [Student Leadership Academy](#) members and alumni truly embody the spirit of Hostos Community College's namesake. Academy members are diverse and develop advanced leadership abilities while honing their individual and collective talents, broadening their worldviews, and learning to devote their heads, hands and hearts to acts of voluntary service in their local, regional and world communities. For additional information please contact **Jason Libfield**, Student Leadership Coordinator at [jlibfeld@hostos.cuny.edu](mailto:jlibfeld@hostos.cuny.edu) or at (718) 518-6541.

**15. I am a student with children. What supports and services are available for us?**

The [Family Empowerment Program \(FEP\)](#) and [Empowering Student Program \(ESP\)](#) provide services to parenting students who attend Hostos Community College. They help students to maintain healthy lifestyles and be self-sufficient, nurturing parents while completing their Associate Degree. This program aids parenting students by connecting them to additional resources within Hostos and other community organizations. Each student is provided with individualized case management and social work services, advocacy, educational workshops, emotional support and much more.

To learn how to participate in these programs please contact Christeen Francis FEP Manager at [ChFrancis@hostos.cuny.edu](mailto:ChFrancis@hostos.cuny.edu) and/or Nyomi Miranda-Flores, ESP Program Coordinator at [nmiranda@hostos.cuny.edu](mailto:nmiranda@hostos.cuny.edu).

**16. What Student Activities are available for students like me?**

A large number of the activities that take place during the year are organized by student organizations representing a variety of interest and fall into four different categories: Academic, Cultural, Religious or Special Interest. There are over [50 active clubs](#) on the Hostos Community College campus.

[The Office of Student Activities \(OSA\)](#) staff also work closely with the Student Government Association, to help manage the electoral process, familiarize newly-elected leaders with their responsibilities as well as to register and certify student clubs. The interactions between students and college representatives foster a sense of family, mutual concern and shared expectations.

All of our events are promoted via Facebook and Instagram under the username **hostososa**. If you have any question, please reach out to the Office of Student Activities at [osaho@hostos.cuny.edu](mailto:osaho@hostos.cuny.edu).

**17. I am interested in playing a sport at Hostos Community College. What do you offer? How do I apply?**

The [Department of Athletics and Recreation](#) aims to educate and develop individual student athletes and participants by providing opportunities to participate in competitive intercollegiate athletics or intramural/recreational sport programs.

The Hostos Caiman Basketball teams (men and women) are the [2020 Regional Champions!](#) At the current time, we offer men, women's basketball, and women's volleyball. In you are interested in playing for the Caimans; please complete the [Prospective Student Athlete Form](#) so a coach can communicate with you.